



Iowa Gambling Treatment Program  
**Stakeholder's Meeting**  
**August 7, 2015**  
**9:00 AM – 10:30 AM**

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**Notes**

1) **Attendees:**

Allison Schwab (SASC), Alondra Majin (ADDS), Alyssa Vibbard (CFR), Andrew Frohardt (HFS), Blair Brown (ADDS), Bob Kerk sieck (IDPH), Danielle Brackin (ADDS), Eric Preuss (IDPH), Jeff Graber (Harrahs), Jennifer Simpson (Learfield News & Ag), Katie Bee (EFR), Ki Park (UNI-CSBR), Keellia Guevara (HFS), Lana Emrys (CFR), Margaret Van Ginkle (ISU Extension Office), Mary Neubauer (Iowa Lottery), Meagan Wentz (Prairie Ridge), Monica Wilke-Brown (IDPH), Nick Brown (Jackson), Nicolas Foss (ADDS), Rick Swanson (ADDS), Sean O'Connor (CFR), Sharon Heckathorn (HFS), Sheri Frost (Lakeside Hotel Casino), Steve Morley (Catfish Bend Casino), Tamra Jurgemeyer (CFR), Wendy Danicourt (Prelude), Wes Ehrecke (IGA)

**Let Eric know if you were on the call and not listed**

2) Review of May 1, 2015 Minutes (Thanks to Shelly for taking notes!)

3) SBIRT and IGTP – Monica Wilke-Brown (IDPH)

- Monica provided an overview of the Iowa SBIRT project and the Gambling Screening tool that will be piloted starting in August at Camp Dodge with the National Guard.

4) IGTO 2015 Report – UNI-CSBR (Dr. Ki Park)

- Dr. Ki Park provided an overview of the IGTO report. Please see related PowerPoint slides

5) IYS 2014 – Problem Gambling Questions Report – U of I Consortium

- Eric reviewed the PowerPoint slides. Please see related PowerPoint slides.

6) Work Force Tool Kit – EFR/HFS (Katie Bee)

- Katie and Keelia provided overview of the new Work Force Tool kit and provided implementation suggestions. A template with ability for agencies to add their agency logo and contact information will be coming soon. Eric will post on the new IGTP website when it goes live in September/October.

7) [www.1800BETSOFF.org](http://www.1800BETSOFF.org) enhancements – Visionary

- Eric provided update on new BETS OFF website. Key updates include:
  - Updated to respond to the type of device being used (PC/MAC, table, smart phone)
  - Updated Security
  - Improved Facility Locator using Google maps

- Visitors can send inquiries directly to IGTP Funded providers (generic BETS off email accounts)
- Integration of the Choices Assessment which will be able to be printed off by the user, with the option of sending to a provider.

#### 8) IGTP Update

- FY 2015 Expenses
  - Ended up slightly lower than FY 2014 with increases in utilization of Recovery Support Services, but overall decrease in utilization of treatment services (several agencies had significant staff turnover which affected numbers)
- FY 2015 Utilization
  - Prevention hours/participant numbers are up compared to SFY 2014
  - Treatment saw an increase in total numbers due to the tracking of clients from Crisis to Discharge (previously could only track from evaluation through discharge). Overall admissions were down across the network, although several agencies reported increases over SFY 2015, while several programs saw significant decreases in admissions related to staff turnover.
  - Recovery Support Services saw a slight increase in utilization in SFY 2015 over SFY 2014.
- Data, Performance, Outcomes, Integrity
  - Eric reported that IGTP continues to track third party payment, but the state remains the payer of problem gambling treatment services for most lowans.
  - 358 discharges during SFY 2015 so far. The network is making improvement in tracking of successful discharges (41.6%), as the network has been asked to review discharge reason policy/procedure. Still, 53.1% identified as "Client Left" with 48 of those clients receiving 12 or more services (with the average being 33.6 services)
  - WAIT TIMES – Eric reports that the average wait times for Placement Screening and Admission are improving (See PPT Slide #62)
- SFY 2016 Budget – Eric reports no changes.
- IGTP Marketing and Media
  - Radio (Learfield) – Jennifer Simpson provided an overview of the fall marketing campaign (see slides 64-67)
  - Eric shared the new magnet is available through ISAIC and that new poster artwork is in the planning stages for the fall and will be made available to the network/casinos for printing/distribution. IGTP Banner displays are also available through Skyline for agencies/casinos to purchase.

#### 9) Prevention & Treatment Stakeholder Reports:

- RGEW 2016 Recap was provided by each provider

Agency	Update
ADDS	
CFR	
Compass Pointe	
EFR	
Heartland	
Jackson Recovery	
MECCA	
PGRS/NCCG	
Pathways	
Prairie Ridge	
SASC	

10) Contractor Stakeholder's Reports (apologies that the notes were lost for this section).

Stakeholder	Update
ISU Extension/ 1-800-BETS OFF Helpline	
Visionary: <a href="http://www.1800BETSOFF.org">www.1800BETSOFF.org</a>	
Iowa Substance Abuse Information Center (ISAIC)	
UNI- CSBR	
U of I Consortium	
Training Resources	

11) Other Stakeholders' Reports: (apologies that the notes were lost for this section).

Stakeholder	Update
Iowa Gaming Association (IGA) – Wes Ehrecke	
Iowa Lottery – Mary Neubauer	
Iowa Racing and Gaming Commission – Audrey Carlson	
UNI- CSBR	
U of I Consortium	
Training Resources	

12) Increasing Program Enrollment – Self –Exclusion Process Work Group Update

- Eric provided an update (see slide #74)

13) Quarterly Roundtable Calls

- TX and RSS Roundtable (06/05/2015)
  - Mindful Steps To Forgiveness – Lori Rugle, Ph.D.
  - Review of IGTP Monthly Counts
  - Increasing Enrollment Work Group update
  - [www.1800BETSOFF.org](http://www.1800BETSOFF.org) website updates coming
  - Crisis Module Discussion
  - Data Reporting
  - In person meeting 9/4/15 in Des Moines (11-2:30)
- Prevention Roundtable (07/7/15)
  - Work Force Tool Kit – EFR/HFS
  - Youth Gambling Presentation
  - MCPGSA/NCPG Conferences debrief
  - School Policy
  - Technological Kid
  - SPF and Problem Gambling Prevention

14) Other business

- [Responsible Gaming Education Week \(RGEW\)](http://www.ncrg.org/public-education-and-outreach/events/rgew) ( August 3-7, 2015), American Gaming Association (AGA). Their link for this is: <http://www.ncrg.org/public-education-and-outreach/events/rgew>

- Responsible Gaming Ed Week is sponsored by the gaming industry
- [National Recovery Month](#) is every September (26<sup>th</sup> Year)
  - Link for information: <http://www.recoverymonth.gov/>
  - [Road To Recovery Episodes](#)
    - May 6, 2015 – Healing and Empowerment: Families on the Road to Recovery
- IGTP Website Updates
  - <http://www.idph.state.ia.us/IGTP/Default.aspx>
    - Transitioning to [www.idph.iowa.gov/IGTP](http://www.idph.iowa.gov/IGTP) in the next 4-6 weeks.

15) Upcoming Regional/National Trainings:

- **16th annual NCRG Conference on Gambling and Addiction** (September, 2015) Las Vegas.
  - For more information: <http://www.ncrg.org/public-education-and-outreach/conference>
- **16th International Conference on Gambling and Risk Taking (Eadington Conference)**
  - June 6-10, 2016 at the Mirage in Las Vegas.
  - Call for papers due December 1, 2015
  - For more information on the conference, visit [www.igi.unlv.edu/conference](http://www.igi.unlv.edu/conference)

16) Adjourn/Next Meetings:

- 9 am Friday, November 13, 2015
- 9 am Friday, February 5, 2016
- 9 am Friday, May 6, 2016
- 9 am Friday, August 5, 2016